Aligning Different Schools of Thought on Resilience of Complex Systems and Networksⁱ

David J. Yu^{1,*}, P. Suresh C. Rao^{1,*}, Christopher J. Klinkhamer¹, Elisabeth H. Krueger^{1,2}, Nikhil Sangwan¹, Kyungmin Sung¹

¹Purdue University, ²Helmholtz Centre for Environmental Research - UFZ Germany

Contact: <u>davidyu@purdue.edu</u>, <u>SureshRao@purdue.edu</u>

Keywords: Resilience, Robustness, Adaptability, Transformability, General resilience

Resilience Thinking, Robust Control, Resilience Engineering, and Spatial Resilience

Multiple schools of thought have emerged on how complex systems persist or reorganize in response to change. A first step towards resilience management should be clarifying how these different schools of thought fit together. With this aim, we synthesize the following four concepts: resilience thinking as developed in the fields of ecology and social-ecological systems (SESs) research, resilience engineering as developed in the safety management research of engineered systems, robust control as developed in control theory of feedback systems, and spatial resilience as developed in the fields of geomorphology, landscape ecology, or complex network studies.

Resilience thinking is a cluster of concepts that has been expanded to represent how complex selforganized systems persist or reorganize among multiple regimes of reinforcing processes (or multiple stable attractors or basins of attraction). It focuses on three emergent system-level features: resilience as persistence, adaptability, and transformability (Walker et al., 2004; Folke et al., 2010).

- Resilience is the ability to respond to external (or internal) disturbances while undergoing change so as to still preserve essentially the same functions of the current regime. Resilience can be further classified into specified and general resilience. Specified resilience is specific about "resilience of what to what" (Carpenter et al., 2001). It refers to the capacity of a system to maintain a specific set of functions in relation to a welldefined set of disturbances. General resilience, in contrast, relates to the capacity of a system to deal with all kinds of disturbances, both expected and unexpected ones (Folke et al., 2010). Many resilience studies focus on the aspects of self-organization that generate multiple regimes, thresholds that form the boundaries of these regimes, and how a system may suddenly flip between such regimes from a seemingly small change in a condition (regime shift). Finally, resilience by itself does not address normative considerations; a resilient regime can be either good or bad to human welfare.
- Adaptability is the ability of a system to learn and adjust its responses to changing conditions and continue operating within the current regime. Hence, adaptability

ⁱ This paper is part of the IRGC Resource Guide on Resilience, available at: <u>https://www.irgc.org/risk-governance/resilience/</u>. Please cite like a book chapter including the following information: IRGC (2016). Resource Guide on Resilience. Lausanne: EPFL International Risk Governance Center. *v29-07-2016*

enhances resilience. Adaptability is aided by structural and functional diversity and redundancy of components, connections, and processes. Loss of such features, either through natural or anthropogenic changes, contributes to decreased adaptability and thus resilience loss.

Transformability is the ability to create a fundamentally new system when the existing system becomes untenable because of great change. In a complex system with nested or multi-level hierarchy (e.g., households make up neighbourhoods, neighbourhoods comprise districts, districts make up a city, etc.), transformability at a lower level can help the resilience at a higher level. For example, periodic district-level water supply failures and the resulting rehabilitation of pipes in these districts can make the whole city resilient to a major water supply failure. Therefore, it is crucial to understand that multi-level interactions drive the interplay among resilience, adaptability, and transformability. Adaptive cycle and panarchy of nested adaptive cycles are useful heuristics about how such interplays unfold across multiple levels (Allen et al., 2014).

In the field of robust control, robustness relates to the sensitivity of a designed system's performance to a well-defined set of disturbances (Csete & Doyle, 2002). Unlike resilience, aspects of multiple regimes are not explicitly covered by robustness. Robustness represents a degree of resistance relative to a particular set of disturbances with known and anticipated (with some probability) frequency and intensity that are identified through risk analysis. Hence, robustness and specified resilience are analogous when the focus of analysis is on system dynamics in the vicinity of a regime's steady-state. When the focus of analysis is expanded to cover potential regime shifts, robustness and specified resilience mean different things. Further, a fundamental property of all feedback systems is that designed features that confer robustness to certain kinds of disturbances necessarily lead to hidden fragilities to some other set of disturbances (Carlson & Doyle, 2002). This so-called robustness-fragility trade-off has been observed in SESs (Janssen & Anderies, 2007). In coupled engineered-social systems, this debate is focused on balancing fail-safe designs (robustness-based) with safe-fail (resilience-based) design paradigms; that is, there is a need for an integration of both risk and resilience approaches for design and operations of coupled systems (Park et al., 2013).

Safety management engineers have traditionally focused on robustness through risk analysis. They have begun to embrace resilience ideas (Fiksel, 2003), and termed their approach as "resilience engineering." They define resilience as "the intrinsic ability of a system to adjust its functioning prior to, during, or following changes and disturbances, so that it can sustain required operations under both expected and unexpected conditions" (Hollnagel, 2014). This definition is essentially the same as that of general resilience. Hollnagel (2014) outlines four main traits of resilience engineering: the ability to respond to various kinds of disturbances (both familiar and unfamiliar ones), the ability to monitor system states, the ability to learn from the consequences of past decision-making, and the ability to anticipate and proactively adapt to changing conditions. Engineered complex systems, such as urban infrastructure networks, indeed are designed to monitor system state and performance, and re-rout flows of traffic or water, etc. when necessary. Yet, these systems are not inherently resilient, because they do not have the ability to adapt or transform structure and functions through self-organization, as do ecological and social systems/networks. Further, when engineered systems fail, either through long-term erosion of physical structures or suddenly from major shocks, they do not re-emerge or re-organize by themselves; rather, it is the urban communities that use and depend on them that actively invest to repair and rehabilitate the failed infrastructure.

Resilience characterization of a complex system needs to incorporate processes and feedbacks, not only over different time scales but also across the spatial domains of the system. It is important to observe and model changes in spatial heterogeneity (statistical spatial moments), spatial structure and patterns (geo-statistical analyses), flows (of matter, energy, etc.) across gradients and interfaces, connectivity (network topological metrics) among spatial elements, and dispersal (diffusion of matter, information, organisms, etc.). Such spatiotemporal attributes respond dynamically to both internal and external forcing, whether deterministic or stochastic, to maintain local (specific) or overall (general) resilience. Just as cumulative adverse impacts of sequences of internal and external disturbances can lead to either gradual erosion of system functions (performance) over time or experience a sudden collapse, so too do spatial cascades of losses of diversity, patterns, connectivity, and flows lead to propagation of regime shifts across space. Thus, spatial resilience can be understood as the ability to maintain the appropriate combination of spatial attributes required to enable emergence of asymmetries, heterogeneity, patterns, connectivity, flows, and feedbacks (Allen et al., 2016). Spatial resilience is linked to the "preservation of a system's structure", which does not necessarily refer to the spatial layout of a system, but rather the "functional map" and topology of the system. Such functional mapping of urban infrastructure networks has been suggested by several authors (Porta et al., 2006; Masucci et al., 2014).

Strategies for Resilience Improvement

How do these schools of thought fit together? How can we use them in concert as instruments for resilience management of coupled complex systems? It is important to realize that resilience and robustness are not conflicting concepts as shown in Figure 1. When the time scale of analysis is in the units of decades or longer, resilience may be more fitting because it incorporates aspects such as adaptability and transformability that begin to matter in such longer time scales (Anderies et al., 2013). When the time scale is shorter (i.e., in the units of few hours or days) and system boundaries are more narrowly defined, robustness (resistance) may be more fitting because it explicitly deals with the sensitivity of a system output to a well-defined set of disturbances. In a similar manner, when specificity or predictability of key outputs and system dynamics is high, risk analysis can still be useful and planned adaptation or deliberate transformation can be possible. When the opposite is true, learning-by-doing may be necessary and unplanned adaptation or forced transformation is more likely. Hence, resilience and robustness are complementary concepts—the choice between the two concepts ultimately depends on the nature of the spatial boundary, time-scale, and specificity or predictability of key variables that one is considering. However, continuously applying robustness as the sole basis for ensuring persistent performance is dangerous: It can lead to catastrophic failures when another type of hazard co-occurs, as illustrated by the examples of Park et al. (2013) and the notion of robustness-fragility trade-offs.

Specificity or Predictability



Figure 1: Relevance of the resilience-related concepts discussed along four analytical dimensions (time scale, spatial boundary, specificity of key variables, and predictability).

In the short term, robustness can be achieved by deciding which disturbances will be controlled and which ones will be tolerated at a particular point in time. Robustness ideas facilitate this process by forcing analysts to consider a precise system boundary and output measure and potential robustness-fragility trade-offs associated with design choices. When predictability is low and the time scale is longer, general resilience can be achieved by taking short-term and local robustness to the global scale with dynamically changing conditions and disturbances. This requires moving from the idea of protecting the system from failure ("fail-safe"), which is achievable only to expected risks, to embracing the potential of failure and creating a "safe-fail" environment in the event of unknown or unexpected shocks (Park et al., 2013). Implementation of this dynamic adjustment requires learningby-doing, i.e., an iterative cycle of experimentation, monitoring, learning, and adaptation (Hollnagel, 2014; Yu et al., 2016). Similarly, resilience engineering scholars suggest that resilience ideas do not replace the conventional risk-based engineering approach. The basic idea is that risk analysis alone is insufficient for dealing with irreducible uncertainties associated with complex systems and thus should be accompanied by improved adaptability. Hence, practitioners should use robustness (through risk analysis) and general resilience (through learning-by-doing and dynamic adaptation) in concert to operationalize resilience management.

Quantifying Resilience

Quantifying resilience has received increasing attention in recent years, both from systems and networks modeling and composite indicators construction perspectives (Angeler & Allen, 2016), and is moving beyond earlier work defining terminology, concepts, and conceptual frameworks (Park et al., 2013; Ayyub, 2014). More recent attempts at quantifying resilience of technological systems were

based on performance recovery from a single shock, or used an aggregate measure (average level of service provision) computed from system responses to multiple events over multiple years (Ganin et al., 2016).

New modeling approaches are based on either systems analyses perspectives or complex network analyses based on graph theory and acknowledge increasing vulnerability to unexpected shocks, or combinations of series of chronic, low-intensity and infrequent acute shocks (Moore et al., 2015; Klammler et al., 2016). Two key state variables of interest, aggregated at the system or network level, are: (1) the "system performance" ("functions", e.g., ecological or infrastructure or social services) and (2) "adaptive capacity", which defines the ability of the system to cope with disturbances, recover from losses, learn from, and improve the process. While it is easy to monitor system performance, it has been much more challenging to quantify and monitor "adaptive capacity"; this gap remains the focus of current and future research efforts.

Klammler et al. (2016) developed a model to quantify resilience using multiple metrics of coupled systems performance under a stochastic disturbance regime. Here, resilience is modeled as a dynamic and emergent property of the coupled system with respect to regime shifts between a desirable regime (full service) and limited service conditions or complete system collapse. They also showed that resilience is a non-stationary (i.e., memory- or path-dependent) and emergent phenomenon under stresses, contingent on initial conditions, and the nature of the stochastic disturbance regime. However, lack of required long-term data for engineering system (infrastructure) performance under a series of stochastic shock (i.e., disturbances of varying frequency and intensity), and how to measure and monitor the dynamics of social system's "adaptive capacity" remains a major obstacle to model testing and applications

Representation of the systems of interest as interdependent networks has also been examined. Examples include engineered and natural networks (e.g., river) and engineered networks (e.g., roads, pipes, power) and social networks (e.g., communities) in urban settings. Recent work (Newman, 2006; Barzel & Barabasi, 2013) has shown that many engineered and natural networks have topological similarities in that they all exhibit distinct features of functional self-similarity and scale-independence. Such networks have few well-connected critical nodes (hubs) and a large number poorly connected (terminal) nodes. Such networks are known to be vulnerable to structural fragmentation, and functional disruptions with the loss of only a few hubs, but robust to the loss of other less-connected nodes (Barabasi, 2016). Interdependent networks generally tend to be less robust, and more likely to be vulnerable to cascading failures initiated in other networks. Several quantitative measures of network topology, interconnectedness, and resilience have been recently proposed (Gao et al., 2016).

Closure

Despite continued advances in understanding and quantifying resilience, accurately measuring resilience remains an ongoing challenge, often only possible after system failure has already occurred and the recovery is underway. As a result, the design and management of engineered systems follow fail-safe strategies rooted in robustness and risk analysis. These strategies, however, often fail to recognize the importance of people, i.e., social capacity in imbuing resilience within an engineering system that is otherwise designed, built and operated on robustness, resistance, and redundancy,

but does not inherently has resilience (as in adaptation and transformation) (Klammler et al., 2016). Recognizing the community's contributions to adaptive capacity should be a principal component of any future quantitative measure of coupled systems resilience.

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