







Avalanche risk in recreational activities: how people deal with uncertainty

Benjamin Zweifel, Avalanche forecaster CRAG – IRGC Symposium, 20 November 2013

Agenda

- 1. Uncertainty in avalanche terrain

 Uncertainty from human factors

 Uncertainty from physical factors
- 2. How people deal with uncertainty Four different strategies
- 3. Overconfidence

Why are people overconfident with their decisions How to overcome overconfidence

The hidden weak layer in a slab avalanche

Slab avalanches are:

Fast

Large scaled

Dangerous

For a slab avalanche we need:

Steep terrain (> 30°)

Slab (bonded snow)

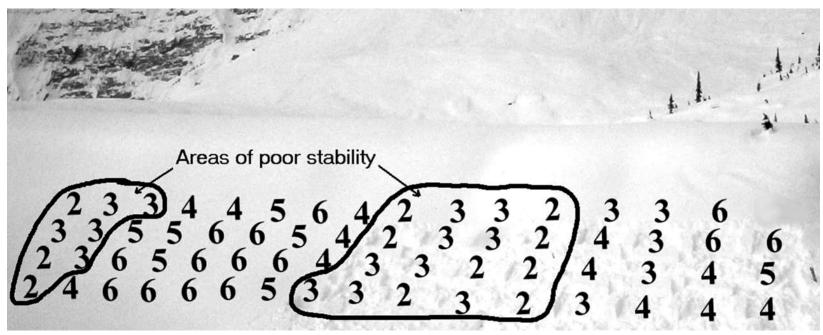
Weak layer

Trigger



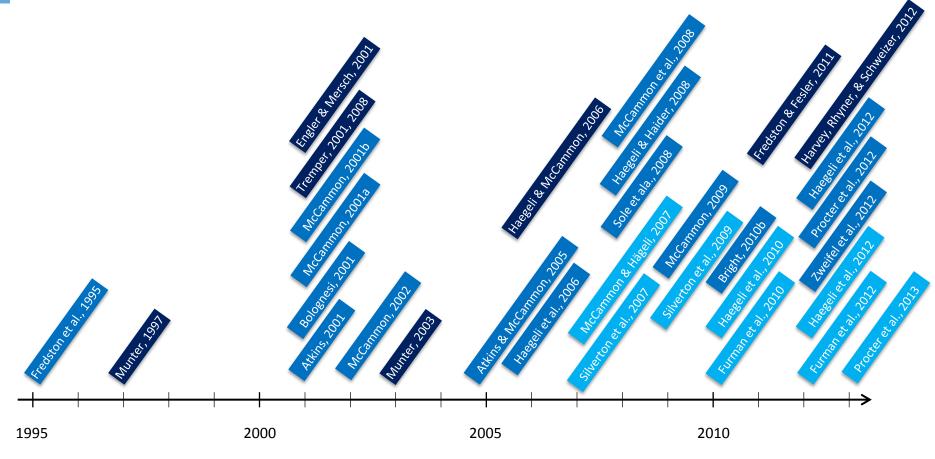


Hot spots – or why stability tests don't work



Campbell and Jamieson, 2004

Literature on human factors in avalanche terrain



Herding instinct, risky shift effect \rightarrow example of **group dynamics**

"I think the bigger the group, the more dangerous it is, because you get a sense of safety and you don't question things the same way as when you are traveling in a group of two. "

Backcountry skier, group interview 2013

Familiarity → heuristic traps

"This is the twelfth time we are doing this trip. I have been to Eggberg I don't know how many times. We don't need to plan anything anymore."

Backcountry skier, group interview 2013

Munter introduces a paradigm change in decision making (1997)

Physical understanding

Strategic thinking

Date	Location	fatalities
18/04/85	Samnaun (Val Gravas)	6
01/04/88	M.S. Lorenzo (Val S'charl)	6
04/05/88	Monte Sissone (Forno)	5
28/12/89	Simplon (Nanztal)	6
05/05/90	Gauli (Urbachtal)	7
08/03/91	Gr. St. Bernhard	7
12/07/07	Jungfrau	6
03/01/10	Drümännler	7
26/03/11	Tsandéserte (Valsorey)	5

Four different decision strategies

Rule-based Intuition / Heuristics Avoid / trivialize Delegate

Four different decision strategies

Rule-based Delegate

"I think we want to do this properly. We live here, we are locals, we know the hazard and we know what we can trigger."

Ski instructor, group interview 2013

Overconfidence = f(Feedback)

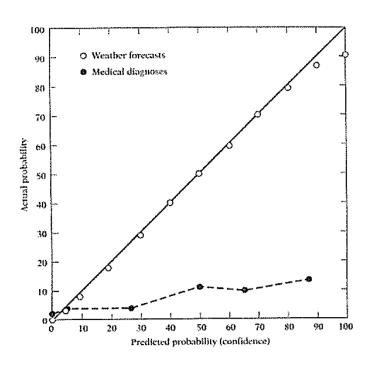
Ski a potential avalanche slope

Avalanche



No avalanche





Murphy and Winkler (1984) Christensen-Szalanski and Bushyhead (1981)

Two advises to face overconfidence

Decide **rule-based**, don't rely on intuition

Make a **debriefing** after the trip:

How safe was that trip?

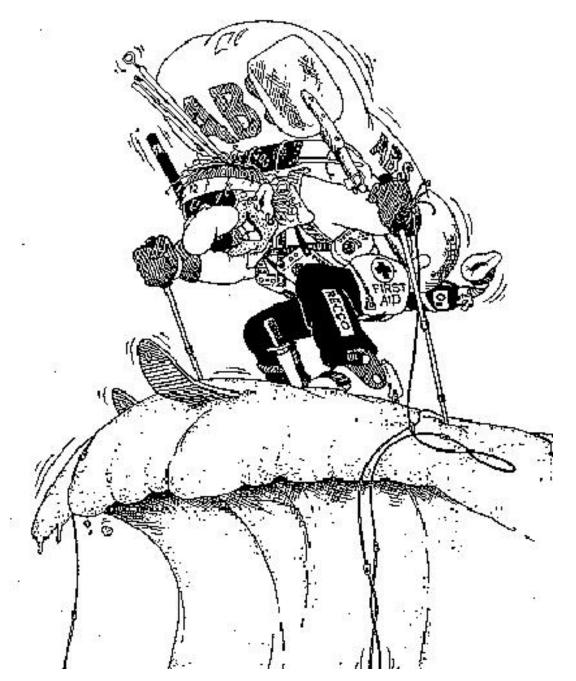
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Did we have any safety margin?

Was the trip at the limit of our accepted risk?

Summary

- Sources of uncertainty from physical and human factors
- Human factors are under-researched
- Paradigm change in decision making from physical understanding toward more strategic thinking
- Four decision making strategies: (1) rule-based, (2) intuition or heuristic based, (3) trivialize or avoid decisions and (4) delegate decisions
- Overconfidence in decision making is a basic challenge if we want to further improve avalanche safety



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